

CAPA-No.: **Your Contact Person:** **Date:**

Mandatory fields are marked in red resp. borderd in red! Please enclose the completely filled in form in your return delivery!*

***Customer Data**

Company name :	
Full address :	
Customer ID :	
Contact person :	
Phone number :	
E-mail address :	
Subject :	<i>Your delivery note, order number or other reference!</i>

 <p>Articles may only be sent to Schischek when fully decontaminated! By signing this document you confirm that all of the articles listed below have purified from any hazardous substances and the dispatch is in compliance with legal requirements!</p>	<p>*Signature:</p>
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*Product Data (in case of more than 7 devices, please use a further form)				Error Pattern (mark with a cross where applicable)		
Pos	Type	Serial no.	Delivery note no.	Electronics	Mechanics	Housing
1						
2						
3						
4						
5						
6						
7						

Any carriage cost, customs clearance, import duties and any other costs are for senders / shippers account only.
We do not accept this kind of shipping cost and will reject the shipment!
Please also take note of the customs invoices: Ensure a realistic product value for the import of the goods from countries outside the EU.
We will charge you in case of too high customs duties due to wrongly declared goods!

***Reason for Return** (please mark with a cross)

Defective <input type="checkbox"/>	Wrong delivery <input type="checkbox"/>	Others <input type="checkbox"/>	Wrong order <input type="checkbox"/>
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***Detailed Description of Fault** (in case you tick "defective")

Please provide detailed information of error - also include a statement on voltage supply (24...240 VAC/DC) and the climatic conditions!

	<p>Field of Application: <input type="checkbox"/> inside <input type="checkbox"/> outside</p> <p>Roofing Available? <input type="checkbox"/> yes <input type="checkbox"/> no</p> <p>Type of Error: <input type="checkbox"/> permanent <input type="checkbox"/> infrequent</p> <p>Field Installation: <input type="checkbox"/> valve <input type="checkbox"/> damper</p>
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***Wrong Delivery / Wrong Order** (please fill in when you **received** a wrong delivery, **-or** when you **placed** a wrong order)

Please make mention, if it is a wrong delivery by Schischek or a wrong order placed by customer!

	<p>Your Contact Person:</p> <p>Condition of Goods: <input type="checkbox"/> original packed/sealed <input type="checkbox"/> package opened/unused <input type="checkbox"/> package opened/used</p>
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Remark: We explicitly point out that returns and/or exchange of goods shall only be possible if we have expressly agreed to such! In this case please attach your letter to your consignment of goods. Please note the regulations in our general terms and conditions!

Information

Further information you'll find in our **GCS** under www.schischek.com