

**Goods advised?** no  yes  your contact person: \_\_\_\_\_ **date:** \_\_\_\_\_

(\* mandatory fields) – / – Please enclose the completely filled in form in your return delivery !

**\*Customer Data**

company name : \_\_\_\_\_

full address : \_\_\_\_\_

customer ID : \_\_\_\_\_

contact person : \_\_\_\_\_

phone number : \_\_\_\_\_

e-mail-address : \_\_\_\_\_

subject : \_\_\_\_\_ *your delivery note, order number or other reference*

 **Articles may only be sent to Schischek when fully decontaminated !!**  
 By signing this document you confirm that all of the articles listed below have purified from any hazardous substances and the dispatch is in compliance with legal requirements!

**\* signature:** \_\_\_\_\_

<b>*Product Data</b> (in case of more than 5 devices, please use a further form)				<b>Error Pattern</b> (mark with a cross where applicable)		
pos	type	serial no.	delivery note no.	electronics	mechanics	housing
1						
2						
3						
4						
5						

**\*Supplies** (please mark with a cross / for more than one piece, quote number of items)

Ex/Red/InBox		Adaption		FireSafe / ExPro-TT / VL3		HV	
MKK / KB		Valve		Others _____		LIN	

**Please also take note of the customs invoices:** Ensure a realistic product value for the import of the goods from countries outside the EU. We will charge you in case of too high customs duties due to wrongly declared goods!

**\*Reason for Return** (please mark with a cross)

• defective       • wrong delivery       • others  \_\_\_\_\_      • wrong order

**Detailed Description of Fault** (in case you tick „defective“)

*\* please provide detailed information of error - also include a statement on voltage supply (24...240 - VAC/DC) and the climatic conditions*

**Field of Application:**  
 inside       outside  
**Roofing available?**  
 yes       no  
**Type of Error:**  
 permanent       infrequent  
**Field Installation:**  
 valve       damper

**Wrong delivery / wrong order** (please fill in when you received a wrong delivery, -or when you placed a wrong order)

*\* please make mention, if it is a wrong delivery by Schischek or a wrong order placed by customer*

**your contact person:** \_\_\_\_\_

**Condition of Goods:**  
 original packed / sealed  
 package opened / unused  
 package opened / used

**remark:** We explicitly point out that returns and / or exchange of goods shall only be possible if we have expressly agreed to such! In this case please attach your letter to your consignment of goods. Please note the regulations in our general terms and conditions!

**For Information – Redemption of Goods**  
 Please read our general terms and conditions (par. 6) – find on [www.schischek.com](http://www.schischek.com)